

EMPLOYMENT OPPORTUNITY Community Care Worker (Casual-Relief)

LONDON, ON

Posting Date: September 3, 2019

Atlohsa Family Healing Services is seeking a motivated and dynamic individual to fill the role of **Community Care Worker**. The primary role of the Community Care Worker will be to provide a safe, supportive environment for community members in need of a temporary resting space. You will be responsible for communicating with other agencies, maintaining confidentiality of all participants and documents of the Resting Space program and will work in a fast paced team environment. The Community Care worker will work on a casual-relief basis based on availability of shifts. This position will require working shifts that consist of **day time** and **overnight hours**.

Role and Responsibility

Using a Holistic Indigenous-led approach to principles of Harm Reduction and Housing First, the successful applicant will offer compassionate and assertive care and support to community members who may be experiencing homelessness, social stigma, mental health and substance use. The Community Care Worker will be responsible for assessment and intake of community members in need of a temporary resting space by offering rest, food and engagement. The Community Care Worker will address and access the immediate comfort and need of individuals in the community who seek support at the Resting Space. This may include providing lay counselling and proactively intervening when crisis or conflict arises; which may include aggressive or disruptive in the moment behavior due to substance use and or mental health. The Community Care Worker will liaison with other social service agencies, record accurate and detailed shift notes and must be able to provide clear, concise objective communication regarding community members being supported at the Resting Space. The Community Care Worker will work to ensure that Atlohsa Family Healing Services is a safe space for all community members accessing services and programming by referring community members to more appropriate locations if the need shall arise.

Suitability

- Demonstrated knowledge and understanding of the languages, traditional ways, history and cultures of the Indigenous population in the London region
- Current knowledge of Indigenous community services and resources
- College or university education in social services is an asset
- Experience with working with marginalized individuals
- Demonstrated ability to receive training support, supervision and direction
- Demonstrated strengths in interpersonal relations, problem-solving, crisis intervention, group dynamics, community development and other innovative approaches
- Cultural sensitivity and an awareness of its impact on practice
- Skills in conflict resolution, mediation, and negotiation (to build trust and resolve disagreements)
- Excellent organizational and coordination skills and the ability to prioritize multiple competing workload demands in fast paced environment
- Effective communication (both written and verbal) and interpersonal skills with the ability to interact with others in a respectful manner as defined in the Atlohsa Code of Conduct
- Current Vulnerable Sector check required

Applicants of Indigenous Ancestry preferred.

Full Job Description Available Upon Request. We thank all those who apply however only those selected for an interview will be contacted.



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<u>EMPLOYEMENT TERM:</u> Contract until March 31st, 2020. START DATE: September 1, 2019 – Contingent on funding.

CLOSING DATE: Until Positions Are Filled

REMUNERATION: \$21.90 per hour

Please submit a cover letter and resume or referral to:

Atlohsa Family Healing Services Inc. 2212 Elm Ave Southwold, ON NOL 2G0

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